Private Car Insurance

Insurance Product Information Document

Company: 1st Central Product: Fully Comprehensive Connect Car Insurance

1st Central is a business name used by First Central Insurance Management Ltd which is authorised and regulated by the Financial Conduct Authority (firm reference number: 483296). Registered in England and Wales (number: 6489797).

This document only provides a summary of this telematics policy. Please read your Policy Wording, Schedule and Statement of Fact for full details.

What is this type of insurance?

This motor insurance is for Private Cars, in Great Britain, Northern Ireland, the Isle of Man, Channel Islands and the Republic of Ireland and during travel between these places. All motorists are required by law to insure their cars to drive them on roads or public places, and this policy provides financial protection in the event of incident that causes damage or injury.

What is insured?

- ✓ The replacement cost or repair if your car, spare parts or accessories are lost, stolen or damaged.
- ✓ New car replacement if, within 12 months of buying it from new, your car is considered by the insurers as a total loss.
- ✓ The replacement cost or repair if your car, spare parts or accessories suffer loss or damage by fire, lightning, explosion, theft or attempted theft.
- ✓ Cover for amounts you are legally responsible for if someone else is injured or killed, or their property damaged, resulting from an accident involving your car.
- ✓ Personal accident – up to £7,500 if an accident in your car results in your death, permanent loss of sight, or total loss of one or more limbs.
- ✓ Personal belongings in or on your car – up to £250 cover for loss or damage caused by accident, fire or theft.
- ✓ Courtesy car if your vehicle is being repaired by one of the insurers' approved repairers.
- ✓ Replacement or repair of your windscreen if it is damaged.
- ✓ **Key Assist:**
  - Replacement locks (if a security risk has arisen), keys and locksmith's charges covered.
  - Up to £1,500 cover each year.
  - No effect on your no-claims discount.
  - No excess to pay
  - Up to £100 in respect of keys locked in your property or vehicle.
  - Up to £100 in respect of insured keys which are unusable due to being damaged or broken in the lock or ignition.
  - Cost for reasonable travel expenses if your vehicle is unusable as a result of the insured keys being lost, stolen or damaged by accidental means, up to £50 per day for a maximum of 3 days towards reasonable travel expenses.
  - If your vehicle is unusable as a result of the insured keys being lost, stolen or damaged by accidental means, the insurer will also pay up to £50 per day for up to 3 days hire of an ABI class S4 type vehicle, such as a Ford Focus 1.6 or a Peugeot 307 1.6. Or, if you are stranded due to the insured keys being lost, stolen or damaged by accidental means, the insurer will pay a maximum of £300 in respect of reasonably incurred onward transportation costs.

What's not insured?

- ✗ Loss of value after repair, and loss through deception or fraud
- ✗ Loss if ignition keys are left in or on the car while unattended or the car is not secured.
- ✗ New car replacement will only be if the car is not leased or on contract hire
- ✗ Damage, loss or liability in the event of an accident that occurs when you are driving under the influence of alcohol or illegal drugs
- ✗ The excess shown on your Schedule
- ✗ Loss of or damage to the car if it is not covered by a valid Department of Transport test certificate (MOT), if one is needed by law.
- ✗ **Key Assist:**
  - Claims where you have failed to safeguard your keys;
  - More than £1,500 in total in any one period of insurance in respect of any or all claims;
  - Keys which have been lost or stolen for a period of less than 48 hours;
  - Keys damaged over time by wear and tear or general maintenance of insured keys or locks;
  - Claims arising as a result of the use of the vehicle for any purpose in connection with the motor trade;
  - Any insured keys that are lost, damaged by accidental means or stolen and not reported to us within 30 days of the insured event;
  - Where your insured keys have been left unattended, not within your sight at all times, and out of your arms-length reach;
  - Onward transport costs where hire has already been supplied;
  - Claims arising from any deliberate or criminal act or omission;
  - Claims made without valid receipts or tickets;
  - Keys or locks to a higher specification than those that are lost, damaged or stolen;
  - Loss of earnings or profits which you suffer as a result of the loss or theft of or damage to any insured key;
  - Claims where only the lock is damaged.

Are there any restrictions on cover?

- ! Courtesy car is is subject to availability and is not available if your car is written off or stolen
- ! Repairs by a non-approved repairer will have an additional excess of £250
- ! Track days and off-road events
- ! Vehicles seized by, or on behalf of, any government or public authority, other than where the vehicle was insured under this policy prior to seizure, are not covered.
- ! The following limits apply to your liabilities to others:
  - Death or injury – unlimited
  - Property damage – up to £20,000,000
  - Legal fees and expenses (with insurer's written permission) – up to £5,000,000

Where am I covered?

- ✓ Cover is extended for 90 days in any one period of insurance within any member country of the European Union and Croatia, Iceland, Norway, Switzerland, Liechtenstein and Andorra. You can also buy cover for longer than the 90 days
- ✓ Key cover in the European Union, the United Kingdom, the Isle of Man, the Channel Islands, Albania, Andorra, Bosnia Herzegovina, Gibraltar, Iceland, Liechtenstein, North Macedonia, Monaco, Montenegro, Norway, San Marino, Serbia, Switzerland and Turkey.

What are my obligations?

- To provide accurate and complete information
- To inform us if any information you have provided to us is incorrect or changes during your policy term
- To tell us as soon as possible if you notice any loss or damage to your car, even if you don't plan to claim
- To co-operate with the insurer, respond to requests for documents and provide the information about a claim that your insurance may need
- To secure your car, protect it from loss or damage and ensure it is roadworthy

As this is a telematics policy:

- You and all drivers on the policy must have a compatible smartphone
- You must install the Sensor and you and any named drivers must download and register with the 1st Central Connect App within 14 days of the start date of the policy
- You must link the Sensor with your smartphone and attach to your windscreen without blocking your view within 14 days of the start date of your policy
- All drivers on the policy must have their smartphone with them for every journey so you can share your driving data with us
- Whilst your policy is in force, you mustn't remove the Sensor from your car or remove the 1ST CENTRAL Connect App from your smartphone
- Your vehicle score must stay above the minimum threshold of 50 or your policy may be cancelled
- You must not speed or use your mobile phone whilst driving. If you do, your policy may be cancelled

When and how do I pay?

You can pay in instalments or in full with a credit or debit card. However, if you are 17 we will not be able to offer you monthly instalments and you will have to pay for your policy in full.

When does the cover start and end?

Your period of cover will be shown on your insurance certificate.

How do I cancel the contract?

Call us on 0333 043 2066 (Mon-Fri: 8-8, Sat: 9-5, Sun: 10-2). Fees may apply if you choose to cancel your policy.

If you cancel your policy and you have made a claim or a claim has been made against your policy during the policy year, you may still have to pay the balance of the full yearly premium.

You can find out more information in your policy wording.